

# AgeWays Nonprofit Senior Services

## Draft Amendment to Fiscal Year 2024 Annual Implementation Plan: Addition of Care Transitions Service

### EXECUTIVE SUMMARY

1. *Outline the purpose of the plan change.*

AgeWays Nonprofit Senior Services is seeking to amend our Fiscal Year (FY) 2024 Annual Implementation to add the Care Transitions Service. This service will provide older adults aged 60+ with proactive discharge planning to enable them to move to the place they consider home, with the goal of preventing re-institutionalization. The discharge planning will include extensive coaching and post discharge supports by a Community Health Worker and/or other health care professional. The health care professional will conduct an assessment and develop a person-centered service plan. This plan will include connections to local services and supports, ensure primary care follow up, medical transportation coordination, red flag warning education, medication review, and weekly follow up for 30 days post discharge from a medical care institution.

AgeWays' Care transitions program will aim to fill a gap in our community for older adults who are not eligible for care transitions support through other programs, such as Medicaid funded Care Transitions. Poor management of transitions in care have been linked to poor health outcomes and increased costs for older adults. Supporting effective transitions is consistent with AgeWays' mission to enhance the lives of older adults and adults with disabilities in the communities we serve.

Citation: <https://www.healthaffairs.org/doi/10.1377/hpb20120913.327236/>

### PUBLIC HEARINGS

*At least one public hearing on the FY 2024 AIP must be held in the PSA. Hearing(s) must be made accessible to all. Persons need not be present at the hearing(s) to provide testimony. E-mail and written testimony must be accepted for at least a 30-day period beginning when the summary of the AIP is made available.*

*The AAA must post a notice of the public hearing(s) in a manner that can reasonably be expected to inform the public about the hearing(s). Acceptable posting methods include, but are not limited to: paid notice in at least one newspaper or newsletter with broad circulation throughout the PSA; as well as news sources geared toward communities of color, tribal, Lesbian, Gay, Bisexual, Transgender, and Queer (LGBTQ+), immigrant communities and/or other underrepresented groups; presentation on the AAA's website, along with communication via email and social media referring to the notice; press*

*releases and public service announcements; and a notice to AAA partners, service provider agencies, older adult organizations, and local units of government. See Operating Standards for AAAs, Section B-2 #3. The public hearing notice should be available at least 30 days in advance of the scheduled hearing. This notice must indicate the availability of a summary of the AIP at least 14 days prior to the hearing, along with information on how to obtain the summary. All components of the AIP should be available for the public hearing(s).*

### Instructions

*Complete the chart below regarding your public hearing(s). Include the date, time, number of attendees and the location and accessibility of each public hearing. Please scan any written testimony (including emails received) as a PDF and upload on this tab.*

AgeWays Nonprofit Senior Services, the new name of the Area Agency on Aging 1-B, is holding a virtual public forum to gather comments on a proposed amendment to add Care Transition Service to the 2024 implementation plan for senior services in its six-county service region. AgeWays service area includes Livingston, Macomb, Monroe, Oakland, St. Clair and Washtenaw counties. Older adults, family caregivers, senior advocates, senior care professionals and any other interested members of the public are invited to attend the forum and give comment.

The forum will be held at **1 p.m. Friday, February 16, via Zoom.**

### **Accessing the Hearing**

The forum can be accessed using this link: <https://tinyurl.com/AgewaysListen>.

Interested parties may also phone in to the meeting at (312) 626-6799/Meeting ID: 844 242 4714.

Written comments on the plan can be submitted by February 25, 2024. Send comments to Taylor Clark at [tclark@ageways.org](mailto:tclark@ageways.org) or mail them to: Taylor Clark, AgeWays, 29100 Northwestern Highway, Suite 400, Southfield, MI 48034.

Questions can be directed to Taylor by email or by phone at (248) 320-3115.

### **ACCESS SERVICES**

*Access services may be provided to older adults directly through the AAA without a direct service provision request. These services include **Care Transition Coordination & Support**; Care Management; Case Coordination and Support; Options Counseling; Disaster Advocacy and Outreach Programs; Information and Assistance; Outreach, with specific attention to outreach with underserved populations, and Merit Award Trust Fund/State Caregiver Support-funded transportation. If the AAA is planning to provide any of the above noted access services directly during FY 2024, complete this section.*

### Instructions

Select from the list of access services those services the AAA plans to provide directly during FY 2024, and provide the information requested. Specify, in the appropriate text box for each service category, the planned goals and activities that will be undertaken to provide the service.

The Area Plan Grant Budget that is uploaded and saved in AMPS must include each access service to be provided directly in the Direct Service Budget details tab. The funding identified in this tab should correspond to the funding (Federal OAA Title III or VII and state funds) identified in the Area Plan Grant Budget's Support Services Detail tab. The method of provision must be specified in the Service Summary tab.

Response:

#### Care Transition Coordination & Support

- Total federal dollars: \$0
- Total state dollars: \$62,000
- Number of client pre-screenings
  - Current year: 0; *Goal: 30*
  - Planned Next Year: 250
- Number of initial client assessments
  - Current year: 0; *Goal: 20*
  - Planned Next Year: 200
- Number of initial client care plans
  - Current year: 0; *Goal: 20*
  - Planned Next Year: 200
- Total number of clients (carry over plus new)
  - Current year: 0; *Goal: 20*
  - Planned Next Year: 200
- Staff to client ratio (Active and maintenance per Full time care manager)
  - Current year: 0; *Goal: 1:20*
  - Planned Next Year: 1:67

#### **AREA PLAN GRANT BUDGET**

Budget documents that the AAA is required to complete and include with the AIP are listed in the Documents Library and identified with a "**Yes**" underneath the "Required Document" column. Please note that specific budget instructions for FY 2024 are included in the Document Library.

A FY 2024 Cost Allocation Plan Worksheet will be issued for your use in establishing your FY 2024 AIP budgets. Your FY 2024 area plan budget figures must be based on the amounts on the worksheet.

Download the AIP budget documents to your computer, complete the required information, and then upload them through this tab.

FY 2024 AREA AGENCY GRANT FUNDS - SUPPORT SERVICES DETAIL

Agency: Area Agency on Aging 1-B  
 PSA: \_\_\_\_\_

Budget Period: 10/01/23 to 09/29/24  
 Date: 01/23/24 Rev. No.: \_\_\_\_\_

Rev. 5/23/23  
 page 2 of 3

Operating Standards For AAA's

Op	Std	SERVICE CATEGORY	Title III-B	Title III-D	Title III - E	Title VII/EAP	Title VII A OMB	State Access	State In-Home	St. Alt. Care	State Care Mgmt	State NHO	ST ANS	St. Respite (Escheat)	MATF	ST CG Suppl	TCM-Medicaid MSO Fund	Program Income	Cash Match	In-Kind Match	TOTAL	
	A	<b>Access Services</b>																				
A-1		Care Management	263,151		225,000			10,000			250,000		120,000						65,000	31,462	964,613	
A-2		Case Coord/supp	179,539		190,500			10,000			603,653		126,000						45,000	78,300	1,232,992	
A-3		Disaster Advocacy & Outreach Program																			-	
A-4		Information & Assis	421,097		392,122			20,000					45,000							97,580	975,799	
A-5		Outreach	236,923		240,122			146,610												69,295	692,950	
A-6		Transportation													15,000					1,667	16,667	
A-7		Options Counseling	25,000		25,000						10,000									6,667	66,667	
A-8		Care TransitionCoordination and Support							62,000											6,889	68,889	
	B	<b>In-Home</b>																				
B-1		Chore	427,140																8,000	47,460	482,600	
B-2		Home Care Assis																			-	
B-3		Home Injury Cntrl	100,000		89,000															21,000	210,000	
B-4		Homemaking							3,132,195										60,000	246,445	3,438,640	
B-6		Home Health Aide																			-	
B-7		Medication Mgt							18,000											2,000	20,000	
B-8		Personal Care							1,026,496	20,000									40,000	83,334	1,169,830	
B-9		Assistive Device&Tech			5,000				234,708											23,889	263,597	
B-10		Respite Care	20,000		10,000				89,050	689,595				339,838	82,676	84,458				146,180	1,461,797	
B-11		Friendly Reassurance																			-	
C-10		Legal Assistance	206,467		50,000																28,497	284,964
	C	<b>Community Services</b>																				
C-1		Adult Day Services	92,000		20,000					20,000				20,000	682,788	11,836				92,959	939,583	
C-6		Disease Prevent/Health Promtion		216,831																	24,093	240,924
C-7		Health Screening																				-
C-8		Assist to Hearing Impaired & Deaf Cmty	49,500																	5,278	54,778	
C-9		Home Repair																				-
C-11		LTC Ombudsman	158,697				18,728					73,035					27,308			28,783	306,551	
C-12		Sr Ctr Operations																				-
C-13		Sr Ctr Staffing																				-
C-14		Vision Services																				-
C-15		Prevnt of Elder Abuse,Neglect,Exploitation	49,591				42,409														10,223	102,223
C-16		Counseling Services																				-
C-18		Caregiver Supplmt Services																				-
C-19		Kinship Support Services			70,000																7,778	77,778
C-20		Caregiver E,S,T	60,000		30,000																10,000	100,000
*C-8		Program Develop	560,032																		62,226	622,258
		<b>Region Specific</b>																				
		Critical Urgent Unmet Needs																				-
		Nursing Services																				-
		c.																				-
		d.																				-
		7. CLP/ADRC Services																				-
Sp Co		8. MATF Adm													77,188							77,188
Sp Co		9. St CG Sup Adm														9,524						9,524
		<b>SUPPRT SERV TOTAL</b>	2,849,137	216,831	1,346,744	42,409	18,728	186,610	4,562,449	729,595	863,653	73,035	291,000	359,838	857,652	105,818	27,308	108,000	110,000	1,132,005	13,880,812	

Planned Services Summary Page for FY 2024			PSA: 0		
Service	Budgeted Funds	Percent of the Total	Method of Provision		
			Purchased	Contract	Direct
<b>ACCESS SERVICES</b>					
Care Management	\$ 964,613	3.69%			X
Case Coordination & Support	\$ 1,232,992	4.72%			X
Disaster Advocacy & Outreach Program	\$ -	0.00%			
Information & Assistance	\$ 975,799	3.73%			X
Outreach	\$ 692,950	2.65%		X	X
Transportation	\$ 16,667	0.06%	X		
Option Counseling	\$ 66,667	0.26%			X
Care Transition Coordination and Support	\$ 68,889	0.26%			X
<b>IN-HOME SERVICES</b>					
Chore	\$ 482,600	1.85%		X	
Home Care Assistance	\$ -	0.00%			
Home Injury Control	\$ 210,000	0.80%		X	
Homemaking	\$ 3,438,640	13.16%	X		
Home Delivered Meals	\$ 7,272,570	27.83%		X	
Home Health Aide	\$ -	0.00%			
Medication Management	\$ 20,000	0.08%	X		
Personal Care	\$ 1,169,830	4.48%	X		
Personal Emergency Response System	\$ 263,597	1.01%	X		
Respite Care	\$ 1,461,797	5.59%	X	X	
Friendly Reassurance	\$ -	0.00%			
<b>COMMUNITY SERVICES</b>					
Adult Day Services	\$ 939,583	3.59%		X	
Congregate Meals	\$ 4,799,433	18.36%		X	
Nutrition Counseling	\$ -	0.00%			
Nutrition Education	\$ 183,150	0.70%			X
Disease Prevention/Health Promotion	\$ 240,924	0.92%		X	X
Health Screening	\$ -	0.00%			
Assistance to the Hearing Impaired & Deaf	\$ 54,778	0.21%		X	
Home Repair	\$ -	0.00%			
Legal Assistance	\$ 284,964	1.09%		X	
Long Term Care Ombudsman/Advocacy	\$ 306,551	1.17%			X
Senior Center Operations	\$ -	0.00%			
Senior Center Staffing	\$ -	0.00%			
Vision Services	\$ -	0.00%			
Programs for Prevention of Elder Abuse,	\$ 102,223	0.39%		X	
Counseling Services	\$ -	0.00%			
Carry-Out Meal (COM)	\$ -	0.00%			
Caregiver Supplemental Services	\$ -	0.00%			
Kinship Support Services	\$ 77,778	0.30%		X	
Caregiver Education, Support, & Training	\$ 100,000	0.38%			X
AAA RD/Nutritionist	\$ -	0.00%			
<b>PROGRAM DEVELOPMENT</b>	\$ 622,258	2.38%			X
<b>REGION-SPECIFIC</b>					
Critical Urgent Unmet Needs	\$ -	0.00%			
Nursing Services	\$ -	0.00%			
c.	\$ -	0.00%			
d.	\$ -	0.00%			
<b>CLP/ADRC SERVICES</b>	\$ -	0.00%			
<b>SUBTOTAL SERVICES</b>	\$ 26,049,253				
<b>MATF &amp; ST CG ADMINISTRATION</b>	\$ 86,712	0.33%			X
<b>TOTAL PERCENT</b>		100.00%	23.29%	56.10%	20.61%
<b>TOTAL FUNDING</b>	\$ 26,135,965		\$6,085,531	\$14,664,485	\$ 5,385,949

Note: Rounding variances may occur between the Budgeted Funds column total and the Total Funding under the Method of Provision columns due to percentages in the formula. Rounding variances of + or (-) \$1 are not considered material.

**FY 2024 Annual Implementation Plan  
Direct Service Budget Detail #6**

AAA: Area Agency on Aging 1-B

FISCAL YEAR: FY 2024

SERVICE: Care Transition Coordination and Support

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries			42,326			6,889		49,215
Fringe Benefits			12,274					12,274
Travel			4,000					4,000
Training								0
Supplies			2,000					2,000
Occupancy								0
Communications			1,400					1,400
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>0</b>	<b>0</b>	<b>62,000</b>	<b>0</b>	<b>0</b>	<b>6,889</b>	<b>0</b>	<b>68,889</b>

SERVICE AREA: \_\_\_\_\_

(List by County/City if service area is not entire PSA) \_\_\_\_\_

Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP?  Yes  No

If yes, please describe: \_\_\_\_\_

**SCHEDULE OF MATCH & OTHER RESOURCES #6**

**FY 2024**

SOURCE OF FUNDS	MATCH		OTHER RESOURCES		Explanation for Other Expenses:
	VALUE		VALUE		
	Cash	In-Kind	Cash	In-Kind	
Volunteer Time		6,889			
Local Resources					
<b>Totals</b>	<b>0</b>	<b>6,889</b>	<b>0</b>	<b>0</b>	

Difference      OK      0      OK      0      OK      0