

AgeWays Nonprofit Senior Services Notice of Nondiscrimination

Discrimination is Against the Law

AgeWays Nonprofit Senior Services complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). AgeWays Nonprofit Senior Services does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

AgeWays Nonprofit Senior Services:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Aimee Page, Chief of Clinical Operations.

If you believe that AgeWays Nonprofit Senior Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

AgeWays Nonprofit Senior Services
Attn: Aimee Page, Chief of Clinical Operations
29100 Northwestern Hwy Suite 400
Southfield, MI. 48034,

Phone Number: 1-800-852-7795
Email: apage@ageways.org
Fax: 248-262-9971

For hearing or speech assistance, please call 711 for assistance.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Aimee Page, Chief of Clinical Operations is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.

This notice is available at AgeWays Nonprofit Senior Services website: <https://www.ageways.org/>