

Above

&
Beyond

"To get what we've never had, we
must do what we've never done."

Anonymous



Advocacy • Action • Answers on Aging

2012 Annual Report

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Vision

Area Agency on Aging 1-B will lead regional efforts to ensure that older adults, adults with disabilities, and caregivers achieve their highest quality of life.

Values

Teamwork: We engage all of our stakeholders in an environment that promotes teamwork, partnership, and collaboration.

Integrity: We are committed to the highest levels of integrity, financial responsibility, ethical and honest behavior, and transparency.

Quality: We strive for excellence in the performance of our duties and provision of services that are timely, affordable, accessible, reliable, and promote personal choice.

Innovation: We are a leader in seeking innovative, visionary, and proactive solutions and approaches in the delivery of services.

Respect: We foster an atmosphere that values the contributions of all employees, volunteers, and community partners. We assist those we serve with the greatest level of respect and compassion and with a high regard for cultural diversity and personal choice.

Mission

The Area Agency on Aging 1-B enhances the lives of older adults and adults with disabilities in the communities we serve.



This report is dedicated in memory of Robert Hull for his commitment and passion to improving the lives of older adults.

Dear Friends,

The theme for this year's annual report, Above & Beyond, is reflected in the quote "to get what we've never had, we must do what we've never done". ABOVE describes how the Area Agency on Aging 1-B (AAA 1-B) and our aging network partners work to meet the needs of those we serve. BEYOND exemplifies our collective capacity to innovate and go that extra mile to support and enhance the lives of older adults and adults with disabilities.

Fiscal year 2012 was a year of many significant accomplishments for the AAA 1-B. We became the first area agency on aging in the country to achieve CARF accreditation positioning us and our partners as a national leader in Aging Network Services and Home and Community Services. The Community Living Program, developed to reduce wait lists for care management services, received an Innovation Award from the National Association of Area Agencies on Aging, and served a record number of people and families.

Transitions were a key focus for the agency through both the Nursing Facility Transition Service and the implementation of the Community Care Transitions program funded through the Centers for Medicare and Medicaid Services (CMS). Results achieved through the Community Care Transitions program were outstanding, and the AAA 1-B was recognized by CMS for our achievements in this area. Through the efforts of our Nursing Facility Transition Service care managers, 124 individuals were transitioned from a long term care nursing home back to the community for a cost savings of approximately 60% to Medicaid.

The Board of Director's approved an investment in the first PACE program to be developed in our service region enhancing our ability to meet the needs of individuals eligible for both Medicare and Medicaid as the state moves towards integrated care. We also initiated discussions with managed care organizations to educate them on the services and programs provided by the AAA 1-B and the aging network, to better position us as key partners for the provision of long term care services within the integrated care model.

In 2012 the direct service purchase pool was completely restructured for personal care and homemaking services through a competitive bid process designed to increase the quality and efficiency of service delivery while providing more options for consumer choice in the MI Choice program.

Above and Beyond is how the AAA 1-B strives to perform.... above standard, beyond expectations. Three simple words that inspire the work of our organization.

Through the outstanding leadership of our Board of Directors, the vision of our Advisory Council and the commitment of our staff, volunteers and partner organizations the AAA 1-B moves forward into 2013 in a position of strength – giving hope now and in the future to older adults, adults with disabilities and their family caregivers.



Amin Irving, Chair, Board of Directors



*Tina Abbate Marzolf
Chief Executive Officer*

Amin Irving
Chair, Board of Directors

Tina Abbate Marzolf
Chief Executive Officer

2012 - Going Above

1,005 professionals participated in trainings held by the AAA 1-B.

220 professionals attended the 3rd Annual Judith Wahlberg Memorial Lecture.

1,200 caregivers attend the 13th Annual Solutions for Family Caregivers Expo.

103 caregivers received over night extended respite through the Out of Home Respite Program.

13,000+ Medicare beneficiaries received assistance through the Medicare Medicaid Assistance Program.

50,000+ individuals were provided with information and assistance through the AAA 1-B Resource Center.

43,990 individuals visited the AAA 1-B website.

124 individuals were transitioned out of a nursing home by the AAA 1-B.

266 individuals residing in a nursing were counseled by an AAA 1-B care manager about the option to move back to the community.

CARF Accreditation

In March 2012, the AAA 1-B was the first area agency in the country to receive two CARF (Commission on Accreditation of Rehabilitation Facilities) accreditations.



Organizations that meet the CARF standards have demonstrated their commitment to being among the best available through continually striving to improve efficiency, fiscal health and service delivery – creating a foundation for consumer satisfaction. The AAA 1-B received CARF accreditation for Aging Network Services and Home and Community Services.

Aging Network Services represents the agency management of the network of long term care providers through direct service purchase, and Home and Community Services confirms care management services provided through the AAA 1-B Community Care Management program and the MI Choice program are of the highest quality.



2012 - Going Beyond

Board of Directors approved a \$1.2 million partnership with United Methodist Retirement Communities to establish the first PACE program in Region 1-B to expand long term options.

Completed the 2013 to 2016 Strategic Plan to guide the agency for the next three years.

Restructured the Direct Service Purchase Pool of home care providers to improve quality outcomes and create a new service delivery model in the MI Choice program to expand options for Self-Determination.

Conducted the first training for professionals in Michigan on LGBT (lesbian, gay, bisexual and transgender) sensitivity and awareness for older adults.

Developed educational/marketing materials and met with various managed care organizations to introduce the AAA 1-B and the aging network for integrated care partnership opportunities.



Mobility Options Program Launched

Myride2 a one-call, one-click mobility management service developed and managed by the AAA 1-B and dedicated to helping seniors and adults with disabilities remain mobile for life was launched in May 2012 serving Oakland and Macomb counties. Myride2 assists individuals with finding transportation resources, scheduling rides or providing information to help an individual continue to drive safely. Individuals can call a mobility specialist toll-free at 855-myride2 or search for a provider, request a ride, or find information on general mobility assistance at www.myride2.com. The program is funded by federal grants through JARC, SMART, Veterans Administration, and the Federal Transportation Authority. A goal is to expand this service across the region in the next five years.

Between May and September 2012, myride2 received 498 requests for transportation assistance with 76% of the calls from older adults or adults with disabilities looking for help on getting where they needed to go, 24% calling for general mobility information and 12% of the calls from professionals such as physician offices, social workers or rehabilitation staff calling for transportation information on behalf of a client or patient. Additionally 76% of those served through the program had special needs including use of a walker or wheelchair, visual impairments and dementia. 1,351 individuals visited the myride2 website.



Community Living Program Wins Innovation Award

The AAA 1-B was a recipient of the National Area Agency on Aging Innovation Award for the Community Living Program, a program implemented by the AAA 1-B in 2011 to increase the number of older adults receiving assistance through non-Medicaid funded home and community based services by meeting them at their point of need and helping them to use personal resources to avoid Medicaid spend down to support their care needs where possible. Older adults or their family caregiver receive a telephonic consultation with an AAA 1-B care manager within three days of their initial call to the agency. During 2012 the agency had 12 months of wait list free access through this program for personal care, home-making and personal emergency response services.

MI Choice Program

Bonnie is a youthful 75 with a passion for helping others. Several years ago she was struggling with an illness that conflicted with her daily life and obligations and began to experience several significant falls that put her at risk of having to move to a nursing home. A wonderful neighbor gave Bonnie the phone number for the AAA 1-B. She called and spoke with a Resource Specialist who made her feel comfortable enough to express her health challenges.

One year later Bonnie was assessed for the MI Choice program. “Two wonderful people from the agency came and did an assessment with me” said Bonnie. “I was assigned to a care manager who got to know me well enough to know that a little help would make a big difference in my life.” Bonnie needs help with housekeeping, meal preparation, laundry, bathing and dressing especially when she is experiencing excruciating pain. She needs a walker at all times or risks falling without any warning.

A retired school teacher from the Chicago Board of Education, and divorced mother who raised four children, Bonnie continues to stay involved with activities. For several years she was an AARP volunteer, helped with the annual walk held by the Mayor of Southfield and is currently an active member of the AAA 1-B Consumer Advisory Team. When she was younger, Bonnie loved to cook and was featured on Good Afternoon Detroit, a local program that aired on WXYZ Channel 7, after her fried chicken won first prize at the television show’s 1984 Bake Off Contest.

“I am blessed to have help from the Area Agency on Aging. They are truly wonderful people and a very caring organization” affirmed Bonnie, comfortable and happy in her home, surrounded by pictures of her loving family.



“I was assigned to a care manager who got to know me well enough to know that a little help would make a big difference in my life.”

MI Choice Home and Community Based Waiver Program

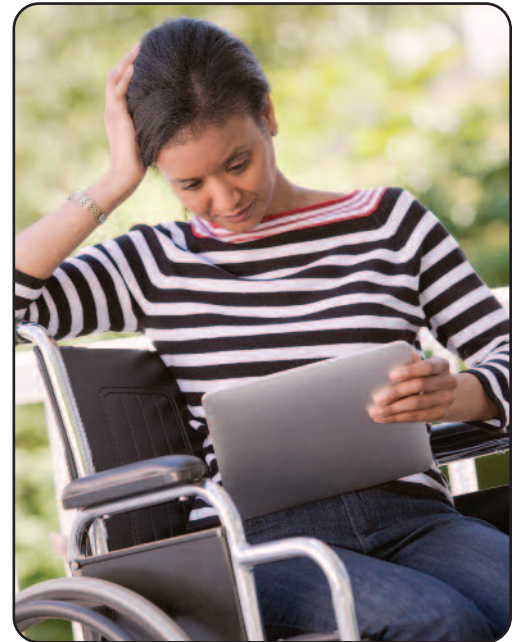
The MI Choice program provides a nursing home alternative for adults age 65 years and over and disabled adults over the age of 18 to help them remain living in the community. Individuals must meet Medicaid income requirements and qualify medically for nursing home admission.

Individuals Served through Community Support Services in 2012 (Unaudited)

County	Community Care Management (CCM) (Includes Rapid Response)	Community Living Program (CLP)	Unduplicated CCM/CLP	MI Choice	Nursing Facility Transition (NFT)	Veterans Administration HCBS
Livingston	22	122	140	67	19	2
Macomb	79	333	391	263	66	3
Monroe	36	161	188	72	6	4
Oakland	106	570	635	563	126	11
St. Clair	11	65	73	52	17	1
Washtenaw	49	181	219	154	32	5
Total	303	1,432	1,646	1,171	266	26

*The Veteran Administration Home & Community Based Services program (VA HCBS) is funded by the VA and provided by the AAA 1-B.

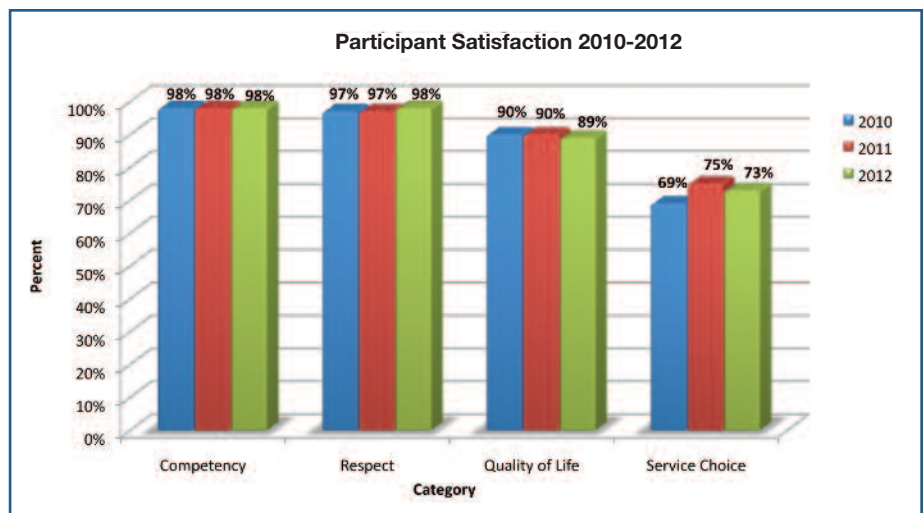
Units of Service Provided:		Funds expended (unaudited):	
CLP	391,074	CLP	\$1,482,225
CCM	213,036	CCM	\$839,353
MI Choice & NFT	4,539,554	MI Choice & NFT	\$19,830,032
VA-HCBS	98,042	VA-HCBS	\$413,170
Total units of service	5,241,706	Total funds expended	\$22,564,780



Quality Measures in MI Choice and Community Care Management

Since 2003, the AAA 1-B has been measuring the quality of its community-based long term care services through a telephone survey of program participants. The AAA 1-B administers two community-based long term care programs: Community Care Management and MI Choice Medicaid Waiver. In both programs, care managers work with nursing home eligible individuals to provide comprehensive assessments, develop care plans and monitor community services that are brokered on behalf of enrolled participants.

Overall participant satisfaction for 2012 was very similar to previous years with high satisfaction measurements in competency of the AAA 1-B care manager, respect provided to the participant and quality of life experienced by the program participant. Three quarters of participants are satisfied with service choices in the program, however many individuals indicated that they 'would like more of any service'. The AAA 1-B is committed to improving the availability of services through the MI Choice program. A complete copy of the 2012 Participant Satisfaction Survey is available at www.aaa1b.com.



Nursing Facility Transition Service

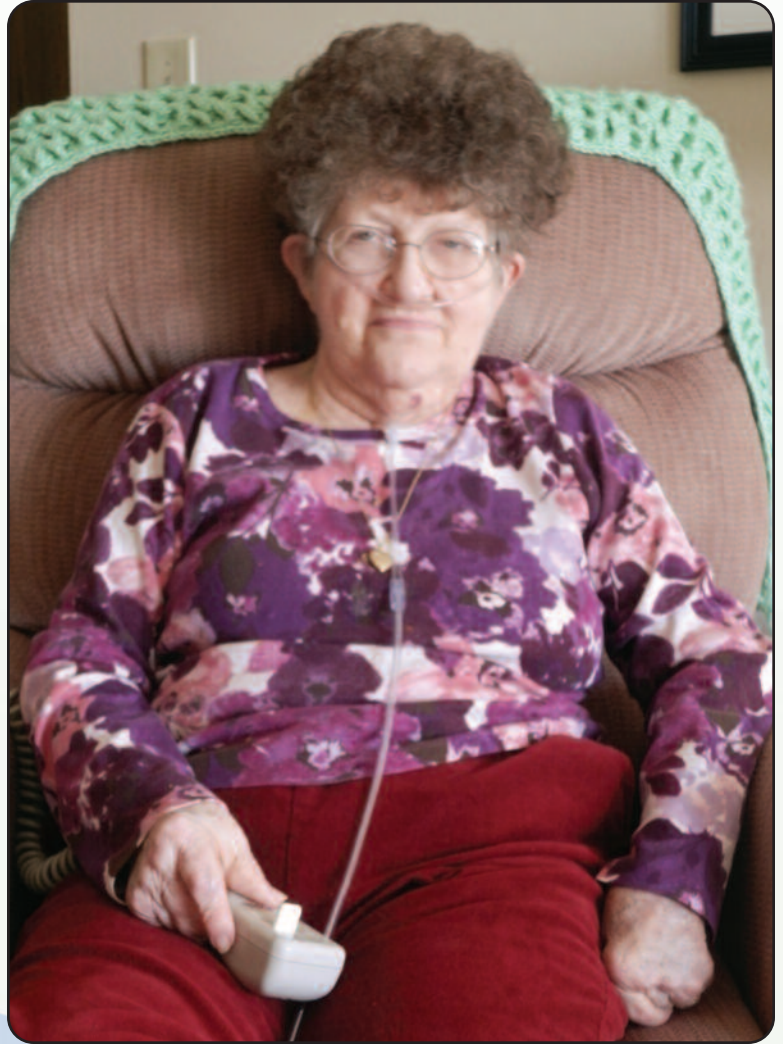
Barbara is 78 years old, has had severe arthritis since she was 26 and also uses oxygen. She was living with her daughter, until she was admitted to the hospital – and then discharged to a nursing home – after a bout of breathing difficulty. While she was in the nursing home, her daughter’s family situation changed and the nursing home became Barbara’s only option. Barbara had been living at the nursing home for eight months when she found out about the Nursing Facility Transition Service. The staff at the nursing home thought she would be a good candidate for the program and made a referral to the AAA 1-B.

“The nursing home was fine,” explained Barbara. “They gave me good care. It just wasn’t the same as having a home.”

Sarah Jacobs, a care manager at the AAA 1-B visited with Barbara in the nursing home to understand Barbara’s needs, such as affordable housing and services such as personal care and homemaking, that Barbara would need to ensure a safe living environment in the community.

Nine months after entering the nursing home, Barbara transitioned into her own apartment at American House.

“It’s a perfect place for me,” said Barbara. “My grandchildren like to come here and it’s nice to hear them say they like going to Grandma’s house. Who would have thought I would ever hear them say ‘Grandma’s house?’”



“The nursing home was fine, they gave me good care. It just wasn’t the same as having a home.”

Nursing Facility Transition Service

The Nursing Facility Transition program helps provide options for Medicaid eligible nursing facility residents to transition from a nursing facility back to the community.

Above & Beyond

Care Transitions

Southeast Michigan Community Care Transitions Program

The AAA 1-B was one of the first community based organizations in Michigan to be selected to participate by the Center for Medicare and Medicaid Services (CMS) to implement a Care Transitions program. The Southeast Michigan Community Care Transitions program (SEM CCTP) started in April, 2012 and targets chronically ill Medicare-Fee-For-Service participants at risk for highest risk of readmission to the hospital. The intervention starts in the hospital and follows the participant home or to the skilled nursing facility for 30 days post discharge. The AAA 1-B works in partnership with Beaumont Troy Hospital, Beaumont Royal Oak, Henry Ford Macomb Hospital and McLaren Oakland Hospital to provide care transition services to participants in Oakland and Macomb counties. Also addressing the readmission problem is the SEM CCTP Coalition of many community partners including community service providers and skilled nursing home facilities.

The AAA 1-B's Five Strategy approach to reducing hospital readmissions for this population has received national recognition from CMS, state and national Quality Improvement Organizations. The agency is focused on meeting program quality and financial benchmarks for 2013.



The readmission rate for high risk older adult populations discharged from the hospital to home and served through the agency's Care Transitions program was 18% compared to the expected readmission rate of 27.88%.

The top 3 purchased services to avoid hospital readmission within the first 30 days of discharge were:

- In-Home Assistance
- Emergency Prescription Drugs
- Home Delivered Meals

Community Care Transitions Partners

Beaumont Health System
 Canterbury on the Lake
 Cherrywood Nursing and Living Center
 Clarkston Specialty Healthcare Center
 Clinton-Aire Nursing Center
 Evangelical Homes of Sterling Heights
 Heartland Health Care Center Bloomfield Hills
 Heartland Health Care Center Oakland
 Henry Ford Macomb Hospitals
 LakePointe Senior Care and Rehab Center
 McLaren Oakland Hospital
 Medilodge of Sterling Heights
 Regency of Waterford
 Shelby Nursing Center

2012 Care Transition to Home Readmissions by Diagnosis

Conditions	CCTP Enrollments	Readmits	Status Unknown	Readmission Rate	Expected Readmits	Expected Rate
CHF	238	47	17	19.7%	66	30.5%
Pneumonia	86	17	4	19.8%	18	22.4%
COPD	184	42	18	22.8%	48	29.6%
AMI	43	10	2	23.3%	10	24.7%
Total (Unduplicated)	405	73	28	18.0%	119	27.88%

Note: An individual with more than one high risk condition was counted as a separate enrollment for each condition resulting in a duplicated count of 551 and an unduplicated count of 405. The readmits and expected readmit totals were also based on an unduplicated count.

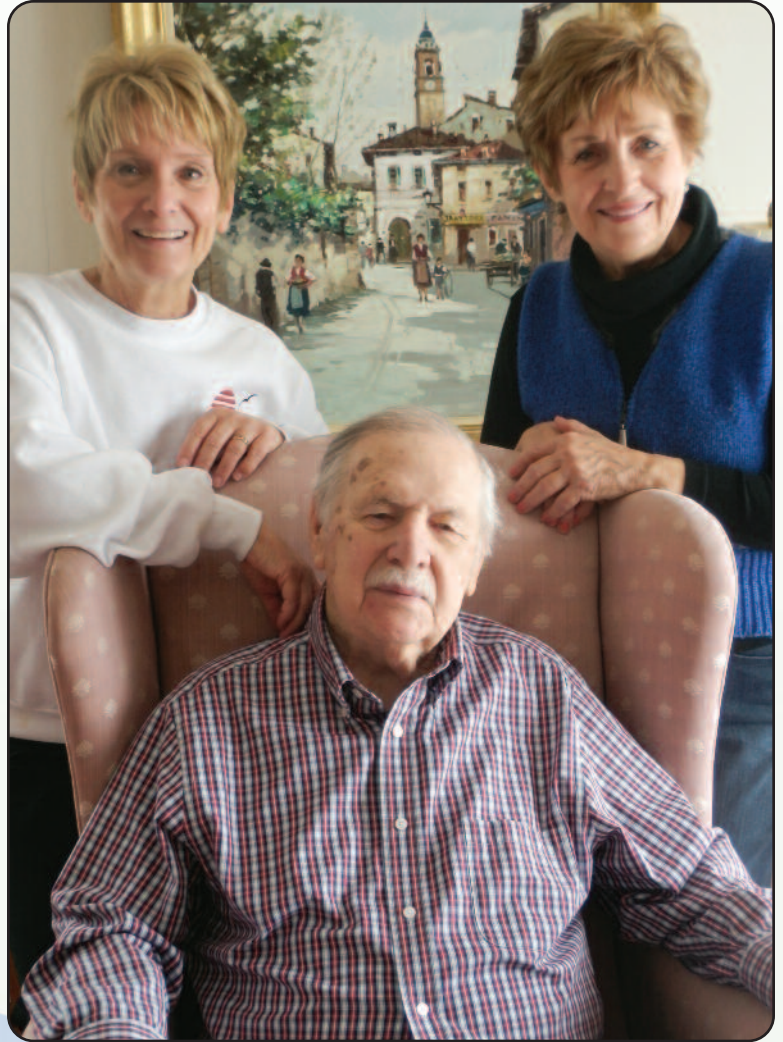
Community Living Program

Like many his age, 94 year old Joe has trouble doing the things he used to do by himself. He now needs help with grocery shopping or making meals for himself and even simple things, like showering, have become more difficult. Despite these difficulties, Joe is living in his own home, surrounded by the love and care of his family. Daughters Lois and Sandy live nearby and visit often, sometimes with Joe's great granddaughter in tow.

A caregiver provided by the AAA 1-B Community Living Program comes to the home two or three times a week. She helps Joe with things like meals and personal care and also provides companionship – often taking him outside for fresh air or to the nursing home to visit his wife.

Before finding the program and the AAA 1-B, Joe's daughters had struggled to care for their father on their own. Both sisters care for other family members in addition to their parents. "We wanted him to be at home, but we also knew we couldn't be there all the time," explained Lois, who also provides care for a grandson with autism. "This gives our family the extra help we need to care for him. We know that he is going to be safe and have everything he needs. It helps balance it all."

In addition to receiving direct care services, Joe also receives Meals on Wheels and a personal emergency response system to help him remain living in his home with dignity and independence.



"This gives our family the extra help we need to care for him. We know that he is going to be safe and have everything he needs. It helps balance it all."

Community Living Program

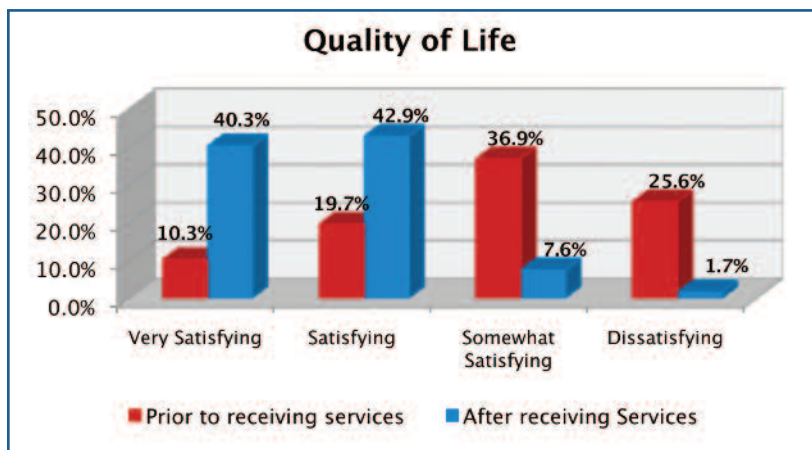
The Community Living Program is designed to meet older adults at their point of need, helping them use their own financial resources and avoid Medicaid spend down through telephonic long term care consultation, in-home care management and partnering organizations.

Above & Beyond

Older Adults Served through the Community Living Program in 2012

County	CLP – Telephonic	CLP – In Home	CLP - Partner
Livingston	54	51	20
Macomb	242	93	19
Monroe	40	123	0
Oakland	402	137	50
St. Clair	20	32	18
Washtenaw	110	71	16
Total	868	507	123

A survey of individuals showed a significant increase in quality of life satisfaction after receiving services through the Community Living Program



1,646 older adults were served through the Community Living Program

Staff at ten local organizations were trained to provide services through the Community Living Program.

Community Living Program Partner Organizations

Association of Chinese Americans

Catholic Social Services of Washtenaw County

Council on Aging, Inc., serving St. Clair County

Hartland Senior Center

Jewish Family Services of Washtenaw County

Livingston County Catholic Charities

Macomb County Department of Senior Citizen Services

Monroe County Opportunity Program

Oakland Livingston Human Services Agency

Southeastern Michigan Indians, Inc.

Evidence Based Health Programs 2012 Key Outcomes*

Reaching Older Adults

PATH (Personal Action Towards Health)

- 9 older adults participated in program held in Chinese by The Association of Chinese Americans
- 500 older adults attended PATH through a partnership with the National Kidney Foundation of Michigan and the Arthritis Foundation

Creating Confident Caregivers

- 174 caregivers participated in 14 programs

Chronic Pain Self Management

- 16 older adults participated in the first program

Training Professionals

18 new PATH leaders trained including six from Beaumont Health Systems

14 new coaches trained in a Matter of Balance

15 professionals trained in the Arthritis Foundation Exercise Program

14 new leaders across the state trained in Healthy Eating for Successful Living in Older Adults by AAA 1-B staff trainer

*These outcomes include programs provided by AAA 1-B staff, contracted organizations and ARRA funding.

Donors

\$56,728 was raised to provide 6,168 holiday meals on wheels to homebound older adults and assist participants with unmet needs to help frail, older adults and adults with disabilities remain living independently and with dignity.

Thank you to the following generous donors:

ABA Home Care, LLC	Louise Chafin	Wanda Finn	Richard Herbert
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Floreine Mentel	Karen Ranella		

We apologize for any omissions or errors.

Service Report

49,448

The number of older adults who received assistance through various contracted services funded through the Older Americans Act, the Michigan Office of Services to the Aging and matching local contributions.

Contracted Services: Units Provided and Older Adults Served in 2012

SERVICE	UNITS	OLDER ADULTS
Adult Day Care	78,028	258
Chore	31,880	2,153
Congregate Meals	395,597	13,255
Elder Abuse Prevention	2,266	3,830
Evidence Based Health Programs	896	163
Grandparents Raising Grandchildren	1,300	97
Hearing Assistance Services	2,325	372
Home-Delivered Meals	1,719,985	10,216
Home Injury Control	2,606	808
Volunteer Caregivers	14,786	396
Long Term Care Ombudsman	3,188	4,038
Legal Services	12,998	3,746
Out of Home Respite	49,064	79
Resource Advocacy	32,867	9,381
Vision Assistance Services	1,160	656

AAA 1-B 2012 Resource Development Activity

AMOUNT	PURPOSE	RECIPIENT	SOURCE
\$ 220,000	myride2	AAA 1-B	Federal Transportation Authority
\$ 39,478	myride2	AAA 1-B	SMART/New Freedom
\$ 59,000	myride 2	AAA 1-B	SMART/JARC
\$ 65,657	Alzheimer's Disease Supportive Programs	Alzheimer's Association/AAA 1-B	Michigan Office of Services to the Aging
\$ 108,034	Community Care Management	AAA 1-B	Oakland County
\$ 199,346	In-Home Services	AAA 1-B	Monroe County
\$ 69,704	In-Home Services	AAA 1-B	Livingston County
\$ 112,894	Cost Share CLP/CCM Programs	AAA 1-B	Program Participants
\$ 59,709	Cost Share Out of Home Respite Program	AAA 1-B	Service Recipients
\$ 242,123	MMAP	AAA 1-B	MMAP, Inc
\$ 79,759	MIPPA	AAA 1-B	MMAP, Inc
\$ 42,728	Holiday Meals on Wheels/Unmet Needs	AAA 1-B	Individual & Corporate Donors
\$ 12,500	Holiday Meals on Wheels	AAA 1-B	DTE Foundation
\$ 1,500	Holiday Meals on Wheels	AAA 1-B	La-Z-Boy Foundation
\$ 16,600	ACCESS Publication	AAA 1-B	Advertisers
\$ 67,700	Solutions for Family Caregiver's Expo	AAA 1-B	Sponsors and Exhibitors
\$ 44,400	Living Well Radio Series	AAA 1-B	Sponsors
\$ 17,000	Older Michiganiaan's Day	Michigan Association of AAAs	Blue Cross Blue Shield of Michigan
\$ 3,000	Older Michiganiaan's Day	Michigan Association of AAAs	Consumers Energy
\$ 12,790	AAA 1-B Trainings	AAA 1-B	Training Registration Fees
\$ 300	Best Chef Fest	AAA 1-B	Southeast Michigan Dietary Association

\$1,474,222 in additional funding leveraged by the AAA 1-B to provide programs and services for older adults and adults with disabilities.

ADRC SEM Partner Organizations

Ann Arbor Center for Independent Living
 Blue Water Center for Independent Living
 Botsford Hospital
 Community Living Services
 Council on Aging, Inc., serving St. Clair County
 Deaf and Hearing Impaired Services
 Disability Network Oakland & Macomb
 Elder Law of Michigan
 Guardian Medical Monitoring
 Jewish Family Services of Metropolitan Detroit
 Jewish Family Services of Washtenaw County
 Lakeshore Legal Aid
 Legal Services of South Central Michigan
 Livingston County Catholic Social Charities
 M & Y Care
 Macomb County Community Services Agency
 Medicare Medicaid Assistance Program
 Monroe County Commission on Aging
 Mount Clemens Regional Medical Center
 Nexcare Health Systems
 Oakland County Community Mental Health Authority
 Oakland Livingston Human Services Agency
 St. Clair County Department of Human Services

Aging and Disability Resource Collaborative

In April 2012 the Aging and Disability Collaboration of Southeast Michigan (ADRC SEM) application to become an emerging aging and disability resource center was approved by the Michigan Office of Services to the Aging (OSA). The ADRC SEM was founded by the AAA 1-B and the three centers for independent living serving our six county region: Ann Arbor Center for Independent Living, Blue Water Center for Independent Living and the Disability Network Oakland & Macomb. In 2012, the ADRC SEM formed a Leadership Council to assume responsibility of the implementation of the ADRC SEM. Members of the Leadership Council represent key partner organizations, as required by OSA, to be part of the ADRC development. The mission of the ADRC SEM is to ensure no-wrong door to services and programs for older adults, individuals with disabilities and family caregivers. Organizations interested in learning more or participating in the ADRC SEM may contact the AAA 1-B at 800-852-7795.



60 a Day over 60

The Region 1-B population age 60 and older is increasing by 60 more residents each day.

A package of ten elder abuse protection and prevention bills was signed by the Governor of Michigan after six years of advocacy effort.

150 seniors from Region 1-B participated in the fourth annual Older Michiganian's Day, a state-wide advocacy event held on the lawn of the capital building in Lansing.

Advocated for the rights of persons dually eligible for Medicare and Medicaid at the public hearings on Integrated Care held by the Michigan Department of Community Health.

Development of an Advocacy Platform that outlined key priorities for older adults including rebalancing long term care, making Michigan a retirement destination of choice and improving public transportation for adults of all ages and abilities.

Successfully advocated for an increase in state funding to expand the MI Choice program and the first increase for older adult programs through the Michigan Office of Services to the Aging in four years, reversing a pattern of cuts that totaled 28%.

Awards and Recognitions



Sandra K. Reminga Lifetime Achievement Award

**Dian Wilkins, President/CEO
Alzheimer's Association – Greater
Michigan Chapter**

In honor of her passion, dedication and commitment to enhancing the lives of older adult and family caregivers in Michigan through her 40 year career in human

service management. As the President and CEO of the Alzheimer's Association – Greater Michigan Chapter for more than 28 years, Dian was a leader in responding to the unique needs of people with dementia and their family caregivers. Under her management, the Greater Detroit Chapter was among the top 10 largest chapters in the country. Dian started the first in-home respite care program specifically serving individuals with dementia in southeast Michigan and was a founding member of the Southeast Michigan Senior Collaborative.

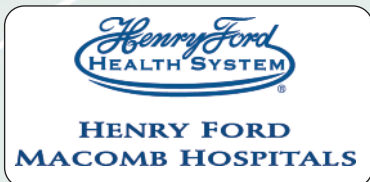


Volunteer/Community Leadership Award

**Jan Dolan
AAA 1-B Board of Directors**

Jan has served on the AAA 1-B Board of Directors since 1998 and as Chairperson from 2008 to 2012. Jan also served as a state representative from 1989 to 1996 and as a member of the Farmington Hills City Council from 1976 to 1988, including Mayor of

Farmington Hills in 1978 and 1985. A tireless champion, Jan continues to serve on the board of many local organizations and foundations, including Farmington/Farmington Hills Foundation, Botsford Commons Senior Community, Oakland Community College Foundation, Farmington Hills Police Advisory Board, Farmington Hills Beautification Commission, and Farmington Area Rotary Club.



Corporate/Business Leadership Award

**Beaumont Health System
Henry Ford Macomb Hospitals
McLaren Oakland Hospital**

In recognition of their support as the founding hospital partners in the AAA 1-B's ground breaking Care Transitions program. Working together, the hospitals and the AAA 1-B have reduced hospital re-admissions for high-risk Medicare fee-for-service participants by between 16% and 19%. The high quality hospitals' care, in combination with the AAA 1-B's post discharge coaching, helps patients to take charge of their recovery and avoid preventable re-admissions as they transition back to the community.



Robert Fox AAA 1-B Advisory Council

In honor of his outstanding commitment and passion to advocating on behalf of Michigan's most vulnerable older adult population through his leadership as the chairperson of the Michigan Senior Advocates Council, his direct assistance with Medicare beneficiaries as a volunteer with the Medicare

Medicaid Assistance Program, his service on the Elder Law of Michigan Advisory Council and his dedication to the mission of the AAA 1-B as a member of the Advisory Council since 2009.





Public Service Leadership Award

Honorable Derek Meinecke
44th District Court Judge
City of Royal Oak, Oakland County

In recognition of his service as a tremendous advocate of older adults, working to combat elder abuse and protect vulnerable seniors in southeastern Michigan as assistant prosecuting attorney

in Oakland County in the Special Victims Unit and as District Court Judge in the City of Royal Oak. He is also a long-time member of the Oakland County S.A.V.E. (Serving Adults who are Vulnerable and/or Elderly) task force and, in 2011, was honored by the task force with the "Courage to Lead" award.



Eric J. Smith
Prosecuting Attorney
Macomb County

In recognition of his dedication to protecting vulnerable seniors in Macomb County through his tireless commitment to developing and implementing the Stop Crimes Against Macomb Seniors (SCAMS) Unit. The unit dedicates prosecutors and investigators to handle crimes exclusively against

older adults. Macomb County also offers a senior crime victim advocate dedicated to helping older adults recover from their losses.



Service Provider Leadership Award

Karyn Dombrowski Curro
Interfaith Volunteer Caregivers

In recognition of the leadership provided by Executive Director Karyn Dombrowski Curro, the Interfaith Volunteer Caregivers coordinates a network of more than 500 volunteers to provide much needed respite, friendly visits, transportation, and other services for older adults and family caregivers in Macomb and Oakland counties. After serving Macomb County since 1992, the organization expanded its services to Oakland County in 2011.



Area Agency on Aging 1-B Extra Degree Employee Award

Ann Langford, Program Manager Social Services
Carlene Fields, Program Assistant

The Extra Degree employee recognition program is based on principles of the motivational book, 212°. The book stresses how one extra degree of effort can have a profound effect. The Extra Degree Award is given quarterly to an Area Agency on Aging 1-B employee who gives that extra degree of effort and personifies the principles set forth in the 212° book.

Employees receiving the award in 2012 were Ann Langford, Program Manager Social Services and Carlene Fields, Program Assistant.



Beyond

Partners

Thank you to the following organizations that provided services and resources to older adults, adults with disabilities and family caregivers in 2012 through partnerships with the AAA 1-B.

Abbone Healthcare Services, Inc.
Action Home Health Care
Accessible Homes
Adultcare of Independence Township
Adult Well Being Services
AdvisaCare
Affordable HomeCare
ALCC, Inc.
All Care, Inc.
All Valley Home Care
Allied Nursing Care Inc.
Alzheimer's Association - Greater Michigan Chapter
Amag Superior Home Care
American House Senior Living Residences
An Affair to Remember
Ann Arbor Center for Independent Living
Ann Arbor Meals on Wheels
Arcadia Health Services of Michigan
Arden Courts Assisted Living
Arthritis Foundation
Asian Center of Southeast Michigan
Association of Chinese Americans
Autumn Ridge of Clarkston
Autumn Years Elderly Care Home
Beaumont Health System
Beechwood
Binson's Home Health Care Centers
Bloomfield Gardens
Bloomfield Township Senior Services
Blue Water Center for Independent Living
BrightStar – Brighton
Canterbury on the Lake
Care One, Inc.
Caring Alternatives, Inc.
Caring Hearts Home Care, Inc.
Carters Care Network, LLC
Catholic Services of Macomb
Catholic Social Services of Southeast Michigan
Catholic Social Services of Washtenaw County
Cherrywood Nursing and Living Center
City of Farmington Hills
Clarkston Specialty Healthcare Center
Clinton-Aire Nursing Center
ComForcare Senior Services
Community & Home Supports, Inc.
Community Living Services, Inc.
Community Outreach Services Corp.
Council on Aging, Inc., serving St. Clair County
Critical Signal Technologies, Inc.
Crystal Home Health Care
Deaf and Hearing Impaired Services
Deerwood Manor, Inc.
Detroit Baptist Manor
Disability Network Oakland & Macomb
Divinity Home Care
Elite Medical Equipment and Supplies
Emerald Food Services
Evangelical Homes of Michigan
Evergreen Personal, LLC
Excellacare
Fairfax Manor Health Care Associates, Inc.
Faith in Action for Monroe County
Fenton Assisted Living
Franklin Terrace Apartments, LLC
Frenchtown Senior Center
Friends of the Family Home Health Care
Friends Who Care
Friman Home Health Services
Grand Court Novi
Grand Traverse Adult Foster Care
Greater Detroit Agency for the Blind and Visually Impaired
GT Financial Services
Guardian Medical Monitoring, Inc.
GWB Transportation
Harbor Light Health, Inc.
Hartland Assisted Living
Hartland Consolidated Schools
HealthCall of Detroit
Heartland Health Care Centers
Help at Home, Inc.
Helpful Neighbor Services, LLC
Helping Hands Nursing Service, Inc.
Helpquest Fragile Care
Henry Ford Health System
Hidden Peace Specialized Living Services
Homedecare Network of Michigan
Homestead Home Health Care, Inc.
Hometown Pharmacy
Howell Senior Center
Hunter's Home LLC
I.M.P.A.C.T.
Independent Nursing Services
Integrated Living, Inc.
Interim of Oakland County
Irvine Head Injury Home, Inc.
Jewish Family Services of Metropolitan Detroit
Jewish Family Services of Washtenaw County
Jewish Senior Life Services, Inc.
Jewish Vocational Service (JVS)
LakePointe Senior Care and Rehab Center
Lakeshore Legal Aid
Legal Services of South Central Michigan
Living Independence for Everyone
Livingston County Catholic Charities
Livingston County Senior Nutrition Program
Lutheran Social Services of Michigan
M and Y Care, LLC
Macomb County Community Services Agency
Macomb County Interfaith Volunteer Caregivers
Macomb County Department Senior Citizens
Services
McLaren Oakland Hospital
Medilodge of Sterling Heights
Metro Care Group
Michigan Visiting Care
Mitchell Home Medical, Inc.
Monroe County Opportunity Program
Monroe County Senior Legal Services
Monroe Home Care Shoppe, Inc.
National Council of Jewish Women
National Kidney Foundation of Michigan
Neighborhood Legal Services
Newport Care Center, Inc.
Nurse Match Staffing Solutions, Inc.
Oakland Livingston Human Service Agency
Older Persons' Commission
Omni Private Duty
Patient Support Services, Inc.
Patti Lewis Home Care, Inc.
Personal Accounting Services, Inc.
Personal Touch Home Health Care Services, Inc.
Pines of Clarkston
Pontiac Meals on Wheels
Precise Health Care Services LLC
Presbyterian Villages of Michigan
Quality Home Care, LLC
Reddi-Ride Transportation, Inc.
Regency of Waterford
Residential Medical Supply
Ridgeway
Sacred Heart Adult Care Home, Inc
Sandborn HFA
SarahCare - Lakeside
Serenity Private Care, Inc.
Shannon's Organizing Service
Shelby Nursing Center
Sheldon Pharmacy and Medical Supply
Signature Solutions Group
Silas Home Care Services
South Eastern Michigan Indians, Inc.
Swanson's AFC Home
The August Winter House
The Harrington Inn
The Medical Team, Inc.
Town Commons Assisted Living
Trans Med Services, LLC
Turner Senior Resource Center
Valued Relationships
Visiting Nurse Association Health Services
Washtenaw County ETCS Group
Waterford Senior Center
Watson Health Care
Workskills Corporation
Ypsilanti Meals on Wheels

Financial Statement

Area Agency on Aging 1-B - Statements of Revenue, Expenses and Changes in Unrestricted Net Assets

Changes in Unrestricted Net Assets	Year Ended September 30	
	2012	2011
Revenue and support:		
Federal grants	\$ 13,969,908	\$ 12,538,251
State grants	28,261,197	26,931,002
Local support	11,178,861	11,241,628
Local - county contributions	896,501	328,212
Program income	275,803	200,894
Other income	832,961	829,472
Interest income	152,450	114,830
Total support and revenue	55,567,681	52,184,289
Program services:		
Support programs	17,287,832	15,477,757
Nutrition program	10,425,448	10,668,852
HCBS Medicaid Waiver	24,363,965	23,031,006
Eldercare program	43,193	46,032
Other programs	590,950	731,071
Total program services	52,711,388	49,954,718
Supporting services:		
Management and general	1,145,434	909,972
Total expenses	53,856,822	50,864,690
Increase in unrestricted net assets before effect of pension liability adjustment	\$ 1,710,859	\$ 1,319,599
Effect of Pension Liability Adjustment	\$ (77,312)	\$ (265,638)
Increase in Unrestricted Net Assets	\$ 1,633,457	\$ 1,053,961
Unrestricted Net Assets - Beginning	6,502,922	5,448,961
Unrestricted Net Assets - Ending	\$ 8,136,469	\$ 6,502,922

The above information represents one of the Agency's basic financial statements. To obtain further information regarding the Agency's financial performance, interested parties should examine a complete set of the audited annual financial statements.



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St. Clair

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